

Family Council

“Family-friendly Workplace” Promotional Video –
The Hong Kong and China Gas Company Limited (Towngas)

Prologue

Kandy Wong: Staying healthy is vital for loving families,
yet caring for sick members and their medical bills
are often some burdens to bear.

Towngas, which cares for its staff and their families,
has thus set up a designated clinic for them.

Let’s hear a Towngas employee out!

Staff Clinic

Martin Kwong: Our staff clinic mainly serves Towngas staff
and their eligible family members.

There’s no ceiling on our use of its services.

Take my wife’s case as an example,
she suffered chest pain last December
and went for a specialist consultation,
at which she was found having
2 coronary arteries 80% blocked.

The doctor thus recommended
an immediate heart surgery.

While the surgery went well,
she was prescribed with chronic medications
which were not readily available in the market.

So I applied for a Towngas family medical card
to get the medicines she needed.

[In-house diagnosis and prescription are required.]

She was much relieved and could stay focused
on taking care of our son and me,
and I could also concentrate on my work.
For me, my wife and our family as a whole,
the staff clinic has been a tremendous help.

Interlude

Kandy Wong: Towngas not only runs a staff clinic
that enables easy visits by its staff and their families,
but also offers scholarships to their kids.
Let's see how the scholarships help!

Scholarships for Employees' Children

Fung Wai Yip: I recall Venus travelling abroad in July 2023
under an overseas exchange programme of Towngas.
She chose a 1-month programme
that costed some \$50,000,
covering accommodation, meals and transportation,
as well as learning activities for her.

Venus Fung: I was amazed to learn that I got the scholarship
as I knew how intense the competition could be.
Being offered such a surprising opportunity,

I was over the moon!

During the trip,

I saw for the first time in my life,

a sunset at 10 p.m.,

and went to beaches with overseas friends

to enjoy the beauty of nature together.

This study tour relaxed me and revealed to me

the many beautiful places in the world.

Through conversations with people I met,

I learnt about different cultures

and that greatly broadened my horizons.

Fung Wai Yip:

According to my wife, she was delighted

to have such a great opportunity,

and even Venus' younger sister got excited too!

Company Policies that Benefit All

Bonny Tam:

For Towngas, employees are vital assets.

That's why we have always been fostering

a warm and caring work culture.

Since long ago, we have implemented

various family-friendly measures and policies.

For example, we have in place a staff clinic,

scholarships for children of employees,

Mother Care Rooms and flexible working hours.

We also grant time-off for employees
to attend parent-teacher activities at school.

We always listen to the needs of our staff
and pay attention to their well-beings.

We also draw reference to other companies' practices
to enhance our family-friendly measures.

For instance, our staff expressed that
their kids were keen to visit their workplace
to learn more about their work,
so at the Christmas events we held last year,
staff were invited to bring along their kids.

Employees' sense of belonging to the company
helps lower the turnover rate.

So the benefits are reciprocal:

Towngas puts in more resources
and our staff contribute more at work.

Epilogue

Kandy Wong: Relieved from the two major family burdens of
health and education,
staff could have less worries and be more devoted
to work and hence the company.
For more family-friendly employment practices,
please visit the Family Council's website.